

Guidelines for Writing English Language Technical Documentation for an International Audience

Prepared by the

INTECOM International Language Project Group

Project Coordinator and Senior Editor

Ron Blicq, Winnipeg, Canada

Research and Development Team

Bill Beale, Australia
Chris Curwen, South Africa
Ian Gabriel, Australia
Sally Gross, UK
John Hewson, The Netherlands
Bruce Maylath, USA
Coralyn McGregor, USA
Johan Nasstrom, Sweden
Marian Newell, UK
Alain Roy, France



How the Guidelines Came into Being

In 1999 the member societies of INTECOM recognized there was a need to help technical writers in all countries who have to write English-language technical documentation for products that will be sold worldwide. If they are writing for an audience solely in the UK, the Scandinavian countries, Australia, New Zealand, and South Africa, then British style is appropriate. Similarly, if they are writing for an audience solely in North and South America, the Philippines, and many Asian countries, then US style is appropriate. But if they have to write a single set of documentation for use in all countries, then a difficult decision has to be made.

From June 1999 to June 2000 I questioned technical writers in many countries to determine which style they felt would be appropriate, and whether they felt standards should be established. Their response was clear: (1) they need help in making decisions; and (2) they want guidelines, *not* standards.

At the INTECOM Annual General Meeting held in London in June 2000, the delegates decided that INTECOM should set up a Study Group to determine preferences, identify words and expressions that pose problems, research which is the most suitable writing style to adopt, and make recommendations.

The study was to examine differences in spelling, usage, and punctuation; it also was to consider cultural differences that influence how one should write. A 12-person Study Group was formed, with members in countries as widespread as Australia, South Africa, Canada, the UK, the US, France, the Netherlands, and Sweden.

The Study Group's findings have been assembled into this set of guidelines. For the moment they are printed as a paper document, for release on 2 July 2003 at Forum 2003 in Milano, Italy. The objective, however, is to place them on the INTECOM Web site (www.intecom.org), probably in the third quarter of 2003. However, their development will not stop there. We intend that the Guidelines will become a 'living' document, which the Study Group will continue to amend and update as styles change and new words and expressions are drawn to our attention. And this is where **you** come into the picture: if you know of a local expression or a cultural difference that exists where you live, please email details to me (ronb@rgilearning.com). I will circulate your information among the Study Group for discussion and eventual insertion into the Guidelines.

The Study Group members have devoted an immense amount of time to this project. My deepfelt appreciation goes to all of them, for their dedication and perseverance. Without their input, these Guidelines would not exist.

Ron Blicq
Project Coordinator and Senior Editor
INTECOM International Technical Documentation Study Group
2 July 2003



Guidelines for Writing English-Language Technical Documentation for an International Audience

Project Objectives

The original objective of INTECOM's International Language Project Group was to identify which spelling and usage we should recommend for documentation that would be written in English and would receive worldwide distribution.

As the Project Group's studies progressed, however, it became clear that, because of the widespread preferences around the world, we would find it extremely difficult to establish definitive guidelines that would be acceptable to everyone. Consequently, we decided to prepare guidelines for three different situations:

 For English-language documentation that would be read primarily in countries where Britishbased spelling, terminology and usage are currently prevalent or were part of the country's history.

These would be principally the UK, Australia, New Zealand, South Africa, Canada*, many Caribbean countries, India, Pakistan, the Scandinavian countries, and some European countries. For them, we would encourage using British-based spelling and usage.

2. For English-language documentation that would be read primarily in countries where US-based spelling, terminology and usage are prevalent.

These would be principally North and South America, Canada*, the Philippines, and many Asian countries such as Japan, China, and North and South Korea. For them, we would encourage using US-based spelling and usage.

3. For English-language documentation that would be read by users in a much broader range of countries, with some accustomed to British usage and some accustomed to US usage.

For such documentation we would identify what the Project Group felt, based on their research, would be the preferred usage.

1

¹ Canada appears in both groups because it is a special case. Historically, Canada has been closer to British (and French) spelling and usage but, because of its proximity to the US and the influence of US media, opinion is divided within Canada as to which is the preferred usage. Either is acceptable.



Introduction to The Guidelines

The guidelines on the following pages list the Project Team's suggestions for each situation. The guidelines are followed by nine Articles that describe either special cases or the Project Group's rationale for preferring certain usage or spelling.

What will quickly become apparent is that the Project Group has mostly suggested using US spelling and usage for English-language documentation that will have worldwide use. Our rationale is simply that people who are accustomed to US spelling practices find British spelling to be strange or quaint, or may even think the writer cannot spell correctly. On the other hand, most people who use British spelling and usage have also been exposed to US spelling and usage, so that even though they don't use it themselves (as, for example, in Great Britain), they recognize it and more readily adapt to it.

In presenting the guidelines we have used the following approach:

 Where words have different US and British spellings, or are understood to have different meanings, three versions are shown: US, British, and International. For example:

```
harbor (US); harbour (Br); Intl: harbor
```

These are the definitions for the abbreviations used above:

- Br the recommended spelling in documentation intended for users accustomed to British usage.
- US the recommended spelling in documentation intended for users accustomed to US usage.
- Intl the suggested spelling for documentation to be used worldwide (i.e. recommended for international use).

We show the spelling/usage in all three ways to simplify reader access: you simply search for the word and immediately identify its usage for the document you are writing.

 Where a word or expression can be spelled in alternative ways, but we recommend it should be spelled the same way in all documentation, the word is shown as a single entry:

antagonize

• If additional comments apply, such as how the word is expressed as a plural (pl), it appears like this:

addendum pl: addenda

If there is a choice of plurals, we recommend (rec) which we consider is preferable:

memorandum pl: memorandums (rec) or memoranda

• If a word can offer a problem to both native-born English-language writers and those who write English as their second language, it is defined:

personal/personnel personal means concerning one person; personnel refers to all the members of a group, often employees all in one organization

• Several abbreviations are used throughout the list:

abbr	abbreviation, abbreviated	pl	plural
adj	adjective	pref	prefer, preferred, preference
Br	British, Britain	rec	recommend, recommended
def	definition	SI	International System of Units
Intl	International	US	United States
lc	lower case	V	verb
n	noun		



The most-used abbreviations appear at the foot of each page in the Guidelines.



the International Council for Technical Communication www.intecom.org

Α

a/an use a when the following word starts with a consonant or a vowel that has a firm sound: a voltmeter, a hotel, a union, a European; use an before a vowel that does not have a firm sound, or before a silent h: an Asian, an octet, an hotel, an hour

abbreviations for guidelines on how to form abbreviations, see Article 6

abet, abetted, abetting

abhor, abhorred

abridge, abridged, abridging

abridgement (Br); abridgment (US); Intl: abridgment

abscissa pl: abscissas (rec) or abscissae

absinthe, absinth absinthe rec

abut, abutted, abutting, abutment

ac abbr for alternating current

accouter, accouterment (US); accoutre, accouter, accouter, accouterment

acknowledge, acknowledged, acknowledging, acknowledgeable

acknowledgement (Br); acknowledgment (US); Intl: acknowledgement

actualise (Br); actualize (US); Intl: actualize

actuator

adapter/adaptor adaptor rec

adaption/adaptation adaption rec; see

addendum pl: addenda

advertise avoid using -ize

advice (n); advise (v)

adviser/advisor adviser rec

ae/e ae is pref in Br for words like aesthetic, anaemic; e is pref in the US: esthetic, enemic; Intl: most often e (see individual entries); also see Article 1

aegis/egis aegis rec

aeon (Br); eon (US); Intl: eon

aerate

aerial see antenna

aeroplane (Br); airplane (US); Intl: airplane
or aircraft

aesthete, aesthetic (Br); esthete, esthetic (US); Intl: aesthete; aesthetic

affect/effect use affect only as a verb, as in 'the high sound level affected their hearing'; use effect primarily as a noun, as in 'the effect on their hearing was acute'; use effect as a verb when the meaning is 'to have an effect on...', as in 'a contractor was hired to effect a better level of service'; avoid using impact on as a synonyn for affect or effect

afterward (US); afterwards (Br); Intl:
 afterward

agenda pl: agendas

ageing (Br); aging (US); Intl: aging

aggrandise (Br); aggrandize (US); Intl:
 aggrandize

agonise (Br); agonize (US); Intl: agonize

airline def: a commercial carrier that provides aviation services

air line def: a line or pipe that carries air

a.k.a. abbr for also known as

albumen (US); albumin (Br); Intl: albumen

alkali pl: alkalis

allot, allotted, allotting, allotment

already/all ready def: already means 'by this
 time'; all ready means 'everyone (or
 everything) is ready'

all right def: everything is satisfactory; never use *alright*

alternate/alternative def: alternate means by turn and turn about, as in 'Johan and Siegfried alternated as the course instructor' (they took turns); alternative means one of several choices, as in 'the preferred alternative was to upgrade the software (there were several possible alternatives)

alternating current abbr: ac

alternator

aluminum (Br); aluminum (US); Intl:

AM abbr for amplitude modulation

a.m. abbr for ante meridiem; def: before noon

ambience; ambient

ambiguous; ambiguity

Americanise (Br); Americanize (US); Intl: Americanize

amoeba

amok/amuck amok rec

among/between use among when referring to three or more items; use between when referring to only two items



the International Council for Technical Communication

amount/number use amount to refer to a general quantity: the amount of traffic is heavier than usual; use number to refer to items that can be counted: the number of vehicles passing the intersection is 10% higher than usual

amphitheater (US); amphitheatre (Br); Intl: amphitheater

amplitude modulation abbr: AM

ampoule (Br); ampule (US); Intl: ampoule

an see a

anaemic (Br); anemic (US); Intl: anemic; anemia

anaesthesia, anaesthetic (Br); anesthesia, anesthetic (US); Intl: anesthesia, anesthetic

 $\textbf{analog} \ (US); \ \ \textbf{analogue} \ (Br); \ \ Intl: \ \textbf{analog}$

analogy; analogous

analyse, analysed, analyser, analysing (Br); analyze, analyzed, analyzer, analyzing (US); Intl: analyze, analyzed, analyzer, analyzing

and/or avoid using this expression; use either
and or or

anemic see anaemic

anesthesia see anaesthesia

anneal, annealed, annealing

aneurysm

annex (US); annexe (Br); Intl: annex

annul, annulled

anodise (Br); anodize (US); Intl: anodize

anomie

antagonize

ante meridiem def: before noon; abbr: a.m.

antenna the pl is generally antennas, except in geology where it is antennae; antenna has replaced the older term aeria

anticlockwise (Br); counterclockwise (US);
Intl: counterclockwise

anybody; any body anybody means `any
person'; any body means `any object'

anymore; any more two words pref

anyway; any way anyway means 'in any case'
 or 'in any event'; any way means 'in any
 manner'

apartment (US); flat (Br); suite (US); Intl: apartment

apophthegm (Br); apothegm (US); Intl:
 apothegm

appal (Br); appall (US); Intl: appal; but
appalled has //

apparatus pl: apparatuses appeal, appealed, appealing

appears/seems use appears to describe
 something you can see: the tracks appear to
 be fresh; use seems to describe something
 you cannot see: the air pressure seems to be
 low

appendix pl: appendices (Br); appendixes
 (US); Intl: appendixes

appetiser, appetising (Br); appetizer,
appetizing (US); Intl: appetizer,
appetizing

apprise, apprised, apprising

arbor (US); arbour (Br); Intl: arbor

archaeology (Br); archeology (US); Intl: archeology

ardor (US); ardour (Br); Intl: ardor

armor (US); armour (Br); Intl: armor

around (US); round (Br) def: enclosed, about, at that place or time; Intl: around; also see round

arrester (Br); arrestor (US); Intl: arrestor
arsenious (Br); arsenous (US); Intl: arsenous

artefact (Br); artifact (US); Intl: artifact

ascendant

askance

asphalt rec spelling

assure def: to state with confidence, to give support; avoid confusing with *ensure* (to state with confidence and give support) and *insure* (to secure financial protection)

ataxia

atomize

attorney (US); lawyer (Br); Intl: lawyer aubergine (Br); eggplant (US); Intl: eggplant

audiovisual

aural/oral aural refers to hearing; oral refers
to speech

authorise (Br); authorize (US); Intl: authorize

auto- as a prefix normally combines into one word: autobiography, autoclave, autofucus, autogenic, autoimmune, autoradiograph

autogiro (US); autogyro (Br) Intl: autogyro



the International Council for Technical Communication www.intecom.org

automobile (US); car (Br); Intl: automobile; avoid using abbr auto

autumn (Br); fall (US); Intl: autumn

AWOL def: absent without leave; no

ax (US); axe (Br); Intl: axe; pl: axes

axis the plural also is axes

В

aventurine

punctuation

baby carriage (US); pram (Br); Intl: baby
carriage

back- as a prefix, combine into one word:
 backboard, backlog, backup (n & adj), back up
 (v)

backpedal, backpedaled, backpedaling (US); backpedal, backpedalled, backpedalling (Br); Intl: backbpedaled, backpedaling

back garden (Br); back yard [or yard] (US);
 Intl: back yard

backward/backwards backward rec

bade/bid bid rec

baguette

bail/bale use bail to describe release money, cricket wicket, water scoop; use bale to describe a bundle of material (as in hay bale)

balk (US); baulk (Br); Intl: balk

bandolier

bandwidth

banister no 's' at end

banknote (Br); bill (US); def: paper currency; Intl: banknote

bath (Br); bathtub or tub (US); Intl: bathtub

banyan

baptize

barbital (US); barbitone (Br); Intl: barbital

barrel barreled, barreling (US); barrelled, barrelling (Br); Intl: barreled, barreling

bases def: pl of both base and basis

bateau pl: bateauxbaulk Br equiv of balk

beau pl: beaux or beaus; beaus rec

because/for/since use because to describe cause-and-effect: 'The project was delayed because the hardware arrived late.'; use for to describe something less tangible: 'The project was delayed for undisclosed reasons.'; use since when time is an element: 'There have been no outages since we installed the new software.'

behavior (US); behaviour (Br); Intl: behavior

behove (Br); behoove (US); Intl: behoove

benefit benefited, benefiting (US); benefitted, benefitting (Br); Intl: benefited, benefiting

benzene def: liquid found in coal tar, used as a solvent and to make plastics

benzine def: mixture of hydrocarbons obtained from petroleum, used as a solvent or fuel

berm def: a raised, narrow strip of land often built beside a river or lake to prevent flooding

beside; besides def: *beside* means alongside; *besides* means as well as

between use when referring to a connection between only two items; see among

bevel beveled, beveling (US); bevelled, bevelling (Br); Intl: beveled, beveling

bi- as a prefix combines to form one word: bipolar, bidirectional, bilateral, bimetallic, bimonthly, bistable, biweekly

bias; biased; biasing

bibliophile

bicolor (US); bicolour (Br); Intl: bicolor

bill (US); banknote (Br) def: paper currency; Intl: banknote

bill (Br); **invoice** (US) def: a document itemizing products sold or services provided; Intl: **invoice**

bill, cop, copper (Br); cop, fuzz, ??? (US) def: a slang term for 'policeman' or 'the police'; avoid using in technical writing; use the police or policeman (Intl, Br and US)

billboard (US); hoarding (Br); Intl: billboard

billfold (US); wallet (Br); Intl: wallet

billion use with care: in US it means 10^9 ; in Br it means 10^{12}

biscuit (US); cracker (US) def: a savory baked confection; Intl: savory biscuit

biscuit (US); scone (Br); def: a yeast-free baked bun; Intl: scone

blamable/blameable blamable rec



the International Council for Technical Communication

blur; blurred; blurring; blurry

bogie/bogey def: a bogie is a wheeled assembly that swivels; a bogey is a golf score or evil spirit

bonnet (Br); hood (US) def: the cover over an automobile engine; in Br, hood refers to the roof over the passengers' heads; Intl: define the meaning (eg, write the enginecompartment hood or the hood over the engine compartment)

boracic/boric boric pref

braces (Br); suspenders (US) def: elasticized
 straps that reach over the shoulders and clip
 onto the top of pants (US) or trousers (Br);
 Intl: suspenders

bracket; bracketed; bracketing

brackets def: a means for enclosing
 information (as shown here); in UK called
 brackets; in US called parentheses; see
 Article 4

briar/brier brier rec, except when referring to a tobacco pipe (in US)

borderline

break- as a prefix in n or adj form, combines into one word: breakdown, breakup; as a verb, it is two words: to break down..., to break up...

bridge; bridging

brimful only one 'l'

briquet/briquette briquette rec

broil (US); grill (Br); def: cooking method; Intl: grill

brooch (Br); pin (US) def: a decorative
 emblem that is pinned to a jacket or dress;
 Intl: brooch

brutalize

bronco pl: broncos

budget; budgeted; budgeting

bug (US); insect (Br); Intl: insect

bullhorn (US); **loud-hailer** (Br); Intl: **bullhorn** (but define it on first use in a document)

bumper (Br); **fender** (US) def: a horizontal bar to prevent damage to the front or back of an automobile; Intl: **fender**

buoy; buoyant pronounced 'boy' in Br, Can., Aus, NZ; pronounced 'boo-ee' in US

burned (US); burnt (Br); Intl: burned

bus; bused; buses when describing a mode of transportation, only one 's'

busy; business; businesslike

by- as a prefix normally combines into one word: *bylaw, bypass, byproduct*

C

cacao def: the seed pod containing the substance from which cocoa and chocolate are made

cadre

Caesarean (Br); Caesarian or Cesarean (US); def: as in a caesarian section; Intl: Caesarian

caesium alternative spelling; see cesium

caffeine/caffein caffeine rec

calamine

calendar/calender/colander def: a calendar shows the arrangement of days; calender is the finish on paper or cloth; a colander is a sieve

caliber (US); calibre (Br); Intl: caliber

caliper (US); calliper (Br); Intl: caliper (note:
 no `s')

calisthenics (US); callisthenics (Br); Intl: calisthenics

calk/caulk caulk rec

calorie; caloric

calorimeter/colorimeter def: a *calorimeter* measures heat; a *colorimeter* measures color

cambium pl: cambia (rec) or cambiums

cameo pl: cameos

camomile (Br); chamomile (US); Intl:

canceled, canceling (US); cancelled, cancelling (Br); Intl: canceled, canceling

candor (US); candour (Br); Intl: candor

candy, candies (US); sweet; sweets (Br); Intl: candy, candies

cantaloupe

canyon

capitalise (Br); capitalize (US): Intl: capitalize; but capitalism and capitalization in both Br and US

car (Br); automobile (US); Intl: automobile; avoid using abbr auto

carbonise/carbonize carbonize rec

carburetor/carburettor carburetor rec; also carburetion



the International Council for Technical Communication www.intecom.org

carcase/carcass carcass rec

carcino as a prefix, combines to form one
 word; eg: carcinogen

carcinoma pl: carcinomas (rec) or carcinomata

cardamom/cardamon cardomom rec

caretaker (Br); janitor (US); Intl: janitor

carrel/carrell carrel rec

case- as a prefix usually combines to form one word: casebook, caseharden, caseworker; exceptions are case history, case study

casino pl: casinos

casket (US); coffin (Br); Intl: coffin

caldron (US); cauldron (Br); Intl: cauldron

catalog (US); catalogue (Br); Intl: catalogue, catalogued, cataloguing

catalyse (Br); catalyze (US); Intl: catalyze

catalysis pl: catalyses

catalyst

category; categorical; categorise/categorize categorize rec

catsup (US); ketchup (Br); Intl: ketchup

caulk/calk caulk rec

cauterise (Br); cauterize (US); Intl: cauterize caviar

cellphone/mobile phone US and Canada refer to a portable phone as a *cellphone*; UK and many other countries refer to it as a *mobile phone* (or simply *mobile*)

census pl: censuses

center, centered, centering (US); centre, centred, centring (Br); Intl: center, centered, centering

centralise (Br); centralize (US) Intl:

cesium/caesium cesium rec

chancellery; chancellor

changeable

changeover (n, adj); change over (v)

channel, channeled, channeling (US); channel, channelled, channelling (Br); Intl: channeled, channeling

chargeable

chateau/château château rec; pl: châteaus (US); châteaux (Br); Intl: châteaux

check- as a prefix combines to form one word:
 checklist; checkpoint; checkup (n, adj)

check/cheque to describe a method of
 payment, use check for US, cheque for Br;
 for Intl use cheque to avoid confusion with
 `check' (to check something)

checkered/chequered def: patterned, varied; checkered rec

checkers (US); draughts (Br); def: a board game; Intl: checkers, but offer both terms the first time: the game of checkers (draughts)...

checking account (US); current account (Br);
 Intl: checking account

chemist's [shop] (Br); drugstore or pharmacy
 (US); Intl: pharmacy

cheque see check

chili/chilli chili rec

chimaera/ chimera chimera rec; also chimerical, chimerically

chips (Br); french fries (US); Intl: french fries

chisel; chiseled, chiseling (US); chisel,
 chiselled, chiselling (Br); Intl: chiseled,
 chiseling

chlorophyl/chlorophyll chlorophyll rec

choral/chorale def: *choral* means sung; *chorale* means a type of song

choreography

cicatrice (Br); cicatrix (US); Intl: cicatrix; pl: cicatrices

cider/cyder cider rec

cigaret/cigarette cigarette rec

cinema [building] (Br); movie theater (US); Intl: movie theater

cipher/cypher cipher rec

circumcise

civilise/civilize civilize rec

clamor (US); clamour (Br); Intl: clamor; but clamorous is correct for both US and Br

clangor (US); clangour (Br); Intl: clangor; but clangorous is correct for both US and Br

clarinet; clarinetist

clerk [in a shop] (US); shop assistant (Br);
 Intl: use clerk, but clarify it by writing store
 clerk

co- as a prefix meaning jointly or together, conormally combines into one word: coexist, coequal, cooperate, coordinate, coplanar; an exception is co-worker



the International Council for Technical Communication www.intecom.org

coaxial; coaxially

cocoa def: roasted cacao seeds from which chocolate and a chocolate drink are made

cocoanut/coconut rec

coerce; coercian

coffin (Br); casket (US); Intl: coffin

cognisance/cognizance cognizance rec

colander def: a sieve; also see calendar

coliseum

collectable (Br); collectible (US); Intl: collectible

collect call (US); reverse charge (Br); Intl: collect call

colon def: punctuation mark; see Article 5 for usage guidelines

colonise/colonize colonize rec

color (US); colour (Br); Intl: color, colored, coloring, colorimeter

comma see Article 5 for usage guidelines

commercialise (Br); commercialize (US); Intl: commercialize; but commercialism and commercialization are both Br and US

commit; committal, committed, committing

compatible; compatibility

comprise; comprised; comprising avoid
inserting `of' after `comprised'

compromise; compromised

concession [price] (Br); senior's discount (US); Intl: senior's discount

concur; concurred; concurrent; concurring

condenser

conductor

confer; conferred; conferring; conferee

connection/connexion connection rec

conterminous/coterminous def: having the same boundaries; coterminous rec

continual/continuous def: use continual to mean happens frequently but not all the time; use continuous to mean happens without interruption

control; controlled; controller; controlling

convener/convenor convener rec

converter/convertor converter rec; also
 convertible

conveyer/conveyor conveyor rec

cooperate also see co-

coordinate also see co-

cornflour (Br); cornstarch (US); Intl: cornflour

corollary

corrigendum pl: corrigenda cortege/cortège cortege rec

cosy/cozy cozy rec

coterminous

cotillion/cotillon cotillion rec

council/counsel def: a council (n) is a body of
 people, often administrative; to counsel (v)
 means to give advice

councillor (Br); councilor (US); Intl: councillor

counter- as a prefix combines to form one word: counteract, counterbalance, counterflow, counterweight

counterclockwise (US); anticlockwise (Br); Intl: counterclockwise

courgette (Br); zucchini (US); Intl: zucchini

covet; coveted; coveting

coxswain

cozy/cosy cozy rec

crampon

crematorium/crematory crematorium rec;
pl: crematoriums (rec) or crematoria

crisps (Br); potato chips (US); Intl: potato
 chips

criterion pl: criteria

criticise (Br); criticize (US); Intl: criticize

crosswalk (US); pedestrian crossing (Br);

Intl: crosswalk

cultivable/cultivatable cultivable rec

cumin

cupboard (Br); closet (US); Intl: cupboard

curb (US); kerb (Br); def: sidewalk edge (US) or pavement edge (Br); Intl: curb; curb also is used as a v meaning to restrain or as a n meaning a restraint

curet/curette curette rec

current account (Br); checking account (US);
 Intl: checking account

curriculum pl: curricula (Br); curriculums
 (US); Intl: curriculums

curriculum vitae def: a formal resume; pl: curriculums vitae

cursed/curst cursed rec



the International Council for Technical Communication www.intecom.org

curser/cursor cursor rec

customise/customize customize rec

curtains (Br); drapes (US); def: a cloth
 window covering; Intl: curtains

D

data although data is a plural noun, it can be treated as singular; it's acceptable to write 'the data is comparable to...', 'the data corroborates...', 'the data has been examined'.

database

dateline

dates see Article 8 for guidelines for writing dates

de- as a prefix, normally combines into one word: deaccentuate, deactivate, decode, deemphasize, deenergize; exceptions: de-ice, de-ionize

debris/débris debris rec

decentralise (Br); decentralize (US); Intl:
 decentralize

decimate def: reduce to one-tenth; often wrongly used to mean destroy completely

decimeter (US); decimetre (Br); Intl: decimetre

decor/décor decor rec

defence (Br); defense (US); Intl: defense; but
 defensive is correct for Br and US

defer; deferred; deferring; deferrable

definite/definitive def: definite means exact, precise; definitive means conclusive, fully evolved

deflection/deflexion deflection rec
deforest/disforest deforest rec

defuse/defuze defuse rec

demarcation

demeanor (US); demeanour (Br); Intl:
 demeanor

demilitarise (Br); demilitarize (US); Intl:

demineralise (Br); demineralize (US); Intl: demineralize

demonstrate; demonstrable (not demonstratable)

demoralise (Br); demoralize (US); Intl:
 demoralize

denouement/dénouement denouement rec

deodorise (Br); deodorize (US); Intl:
 deodorize

deoxidise (Br); deoxidize (US); Intl:
 deoxidize

dependant/dependent in Br, dependent is
 an adj and dependant is a n; in US,
 dependent tends to be used as both adj and
 n; Intl: dependent for adj and n

depolarise Br); depolarize (US); Intl: depolarize

deprecate/depreciate def: deprecate means
 to disapprove of; depreciate means to reduce
 the value of (usually a financial expression)

desensitise (Br); desensitize (US); Intl:
 desensitize

desiccant def: a drying agent

desktop

despatch see dispatch

deter; deterred; deterring; deterrent

device (n); devise (v)

dextrous/dexterous dexterous rec

diaeresis/dieresis diaeresis rec

diagram, diagramed (US); diagram, diagrammed (Br); Intl: diagrammed; but diagramming and diagrammatical(ly) have -mm- in Br and US

dialed, dialing (US); dialled, dialling (Br); Intl: dialed, dialing

dialectic def: testing the truth

dialog (US); dialogue (Br) Intl: write dialogue when referring to conversation, but dialog in computer science (eg: dialog box)

diaper (US); nappy (Br); Intl: diaper

diaphragm

diarrhea (US); diarrhoea (Br); Intl: diarrhea dielectric def: electric insulating medium

dietician/dietitian dietitian rec

different from/different than/different to the preferred expression is different from;

different to also is acceptable; different than should never be used

diffuser/diffusor diffuser rec

digitally

digitise (Br); digitize (US); Intl: digitize dike/dyke def: an embankment; dike rec diopter (US); dioptre (Br); Intl: diopter

disbud/debud disbud rec



the International Council for Technical Communication

disassemble/dissemble disassemble means to take apart; dissemble means to conceal the truth

disassociate see dissociate (rec)

disc (Br); disk (US); Intl: use disc for general
 use, but disk to refer to a computer disk

discernible

discolor (US); discolour (Br); Intl: discolor

discreet/discrete def: discreet means having
 discretion, being prudent; discrete means
 separate and individually distinct

disenfranchise/disfranchise disenfranchise rec

disfavor (US); disfavour (Br); Intl: disfavor

disheveled (US); dishevelled (Br); Intl:

dishonor (US); dishonour (Br); Intl: dishonor

disorient; disoriented; disorienting; disorientation

dispatch/despatch dispatch rec

dissociate/disassociate dissociate rec

distil (Br); distill US); Intl: distil; but distilled
 and distillation always have -//-

distribute; distributor

divided highway (US); dual carriageway (Br); Intl: divided highway, but define the first use if there is any possibility of misunderstanding

dolor (US); dolour (Br); Intl: dolor; but
 dolorous is so spelled in US and Br

domicil/domicile domicile rec

dovecot/dovecote dovecote rec

down- as a prefix combines into one word: downgrade, downrange, downtime, downwind

draft/draught US uses draft for both a
 financial document or an order, and for air
 motion; Br uses draft for a document, but
 draught for air motion; Intl: draft rec for
 both; also see draughts

draftsperson (US); draughtsperson (Br); Intl:
 draftsperson; but do not write draftsman
 or draughtsman because they indicate it's
 only a male occupation

drapes (US); curtains (Br); def: a cloth
 window covering; Intl: curtains

draughts (Br); checkers (US); def: a board
 game; Intl: checkers, but offer both terms
 the first time: the game of checkers
 (draughts)...

drawing pin (Br): thumb tack (US); def: a
 push pin for holding papers on a wallboard;
 Intl: thumb tack, but define when first using
 the term

drier/dryer def: a drying machine; drier
 (Br); dryer (US); Intl: dryer

drop; dropped; dropping; droppable

drugstore (US); chemist's shop (Br); Intl: drugstore or pharmacy (rec)

dual carriageway (Br); divided highway (US); Intl: divided highway, but define the first use if there is any possibility of misunderstanding

due to avoid using this expression; replace with *because of*

duffle bag

dumbfound(ed)/dumfound(ed)
 dumbfound(ed) rec

duplicator

dustbin (Br); garbage can (US); Intl: garbage

dwarf; dwarfed; dwarfing; pl: dwarfs (rec) or dwarves

dynamo pl: dynamos

Е

earthward/earthwards earthward rec

eastward/eastwards eastward rec

e-commerce

ecumenic(al)

edema (US); oedema (Br); Intl: edema

editorialise (Br); editorialize (US); Intl: editorialize

effect/affect use effect primarily as a noun, as in 'the effect on their hearing was acute'; use effect as a verb when the meaning is 'to have an effect on...', as in 'a contractor was hired to effect a better level of service'; use affect only as a verb, as in 'the high sound level affected their hearing'; avoid using impact on as a synonyn for affect or effect

efficacy/efficiency def: efficacy means effectiveness, the ability of a product, process, or system to do a job; efficiency is a measurement of capability (the ratio of work done to energy expended)

effluence/efflux effluence rec

e.g. or eg (rec) abbr for exempli gratia (Latin, meaning 'for example')

eggplant (US); aubergine (Br); Intl: eggplant



the International Council for Technical Communication www.intecom.org

sighth	entropropours entropropourial	
eighth	entrepreneur; entrepreneurial	
elevator (US); lift (Br); Intl: elevator	entrust/intrust entrust rec	
elite/élite elite rec	eon (US); aeon (Br); Intl: eon	
email/e-mail email rec	epaulet (US); epaulette (Br); Intl: epaulette	
embed; embedded; embedding	epicenter (US); epicentre (Br); Intl: epicenter	
emit; emitter; emitted; emitting	epitomise (Br); epitomize (US); Intl: epitomize	
empathise (Br); empathize (US); Intl: empathize	equaled, equaling (US); equalled, equalling (Br); Intl: equaled, equaling	
emphasise (Br); emphasize (US); Intl: emphasize	equalise/equalize equalize rec	
employee	equi- as a prefix combines into one word: equiphase, equipotential, equisignal	
empower	equilibrium pl: equilibriums (rec) or equilibria	
enamor, enamored (US); enamour,	equip; equipped; equipping; equipment	
enamoured (Br); Intl: enamor, enamored	erase; erasable	
encapsulate	eraser (US); rubber (Br); def: a rubberlike	
encase/incase encase rec encipher	compound used to erase pencil marks on paper; Intl: eraser	
enclose/inclose enclose rec	erratum pl: errata	
encyclopaedia/encyclopedia encyclopedia	eroticism/erotism eroticism rec	
rec	eskar/esker esker rec	
endeavor, endeavored, endeavoring (US); endeavour, endeavoured, endeavouring	esophagus (US); oesophagus (Br); Intl: esophagus	
(Br); Intl: endeavor, endeavored, endeavoring endorse/indorse endorse rec	estate agent (Br); realtor (US); Intl: use either, but define the meaning of the word(s) on first using them	
energise (Br); energize (US); Intl: energize	esthete, esthetic (US); aesthete, aesthetic (Br); Intl: aesthete, aesthetic	
enforce not inforce		
enfranchise	estrogen (US); oestrogen (Br); Intl: estrogen	
engine driver (Br); engineer (US) def: the	estrus (US); oestrus (Br); Intl: estrus	
person who drives an engine (usually a railway engine); Intl: engine driver (to avoid confusion with the title engineer – which is	etc (Br); etc. (US); Intl: etc abbr for et cetera; def: means 'and others'	
used in all countries to refer to a professional engineer)	eurhythmics (Br); eurythmics (US); Intl: eurythmics	
engrain/ingrain ingrain rec	euro pl: euros; abbr: €	
enquire/inquire; enquiry/inquiry inquire,	evangelise/evangelize evangilize rec	
<pre>inquiry rec enrol, enrolment (Br); enroll, enrollment (US); Intl: enrol, enrolment; but enrolled</pre>	everybody/every body def: everybody means all the people within a group; every body means every individual object (body)	
and enrolling have -//- in Br and US	everyone; every one def: everyone means all	
ensure/insure/assure def: ensure means to make certain; insure means to secure	the people within a group; every one means every single item	
financial protection; assure means to state with confidence, to give support	excel; excelled; excelling	
enterprise	exercise	
•	excise	
<pre>enthral (Br); enthrall (US); Intl: enthrall; but enthralled, enthralling have -//- in Br and</pre>	exhibitor	
US	exorcise/exorcize exorcise rec	



the International Council for Technical Communication www.intecom.org

expressway (US); motorway (Br); Intl: expressway, but define its meaning on first using it

extensible/extensile extensible rec

extol; extolled; extolling

extracurricular

extraordinary

extrovert

F

facade/façade façade rec

face- as a prefix normally combines into one word in the n and adj forms: facedown, facelift, faceplate; an exceptions is face-saving

faggot (Br); fagot (US) def: a bundle of sticks; Intl: faggot

fail-safe

fall (US); autumn (Br); Intl: autumn

fallout one word as n or adj; two words as v

fantasy/phantasy fantasy rec

farther/further def: use farther to denote distance; use further to describe a continuation

faucet (US); tap (Br); Intl: tap

faultfinder; faultfinding

favor (US); favour (Br); Intl: favor

feldspar/felspar feldspar rec

fender (US); bumper (Br) def: a horizontal bar to prevent damage to the front or back of an automobile in an accident; Intl: fender

fertilise (Br); fertilize (US); Intl: fertilize

fervent/fervid fervent rec

fervor (US); fervour (Br); Intl: fervor

fete/fête fete rec

fetid (US); fetid (rec) or foetid (Br): Intl: fetid

fetus (US); fetus (rec) or foetus (Br); Intl: fetus; pl: fetuses

fewer/less def: use *fewer* to describe things that can be counted; use *less* to refer to general amounts

fiber (US); fibre (Br); Intl: fiber $\,$ also fibrous

fiberglass (US); fibreglass (Br); Intl: fiberglass; Fiberglas is a registered trade name

filigree/filagree filigree rec

film (Br); movie (US): Intl: movie

finalise (Br); finalize (US); Intl: finalize

first floor def: in US this is the ground floor, but in Br it is the floor immediately above the ground floor; Intl: use ground floor for the entry-level floor and second floor for the floor immediately above it; when referring to the second floor in this context, the first time you use the expression also insert in parentheses: '(the floor immediately above the ground floor)'

fit/fitted def: past tense of v 'to fit'; fitted rec

fiord/fjord fjord rec

flamingo pl: flamigos (rec) or flamingoes

flammable/inflammable def: use flammable to describe a substance that can be easily ignited; avoid using inflammable because the reader may think 'in' means 'not'

flautist (Br); flutist (US); Intl: flutist

flavor (US); flavour (Br); Intl: flavor

flection/flexion flexion rec

fleur-de-lis (US); fleur-de-lys (Br); Intl: fleur-de-lis

flier (US); flyer (Br); Intl: flier

floatation/flotation flotation rec

flowchart

FM abbr for frequency modulation

focus; focused; focusing pl: focuses (rec) or foci

foehn/föhn föhn rec

foetid (Br); fetid (US) fetid rec

foetus (Br); fetus (US); Intl: fetus; pl: fetuses

for/because/since def: use for to describe something that is intangible: 'The project was delayed for undisclosed reasons'; use because to describe cause-and-effect: 'The project was delayed because the hardware arrived late'; use since when time is an element: 'There have been no outages since we installed the new software.'

forbear/forebear def: *forbear* is a v that means to withstand; a *forebear* is one of one's

foreman avoid using this gender-sensitive term; replace with supervisor or team leader

foresee

foreword/forward def: a *foreword* is a set of introductory remarks (a *before* word); *forward* means to move onward

for example the abbreviation is e.g. or eg (rec)



the International Council for Technical Communication www.intecom.org

formalise (Br); formalize (US); Intl: formalize gas [gasoline] (US); petrol (Br); Intl: gasoline (not aas) formula pl: formulas (rec) or formulae gauge (Br); gage (US); Intl: gauge forty def: 40 gel/jell use gel as a noun and jell in the verb forward/forwards forward rec; also see foreword form fossilise (Br); fossilize (US); Intl: fossilize gelatin (US); gelatine (Br); Intl: gelatin fourth def: 4th generalise (Br); generalize (US); Intl: generalize franchise n and v genus pl: genera free- as a prefix normally combines into one geo- a prefix meaning 'of the earth'; combines to word: freehand, freehold, freestanding, form one word: geocentric, geodesic, freeway, freewheel geomagnetic, geophysics, geoscientist french fries (US); chips (Br); Intl: french fries pl: ghettos (rec) or ghettoes frequency modulation abbr: FM glamor/glamour glamour rec; but always glamorous freshman avoid using; use a gender-neutral term in its place globalise (Br); globalize (US); Intl: globalize frying pan (Br); skillet (US); Intl: frying pan glycerin (US); glycerine (Br); Intl: glycerin fulfil (Br); fulfill (US); Intl: fulfill; fulfilled, goiter (US); goitre (Br); Intl: goiter fulfilling always have -llgaloshes/galoshes galoshes rec full stop (Br); period (US); def: the punctuation at the end of a sentence; both are acceptable: got/gotten replace got with a more descriptive see Article 5 word: bought, ordered, purchased; never use gotten in technical or business writing fungus pl: fungi (rec) or funguses gourmand funnel: funneled, funneling (US); funnel, funnelled, funnelling (Br); Intl: funneled, gram/gramme gram rec funnelina grateful (not greatful); def: to show gratitude furor (US); furore (Br); Intl: furor gray (US); grey (Br); Intl: gray further see farther gridlock/traffic jam def: use traffic jam to fuse/fuze def: a detonation device; fuse rec describe a general stoppage of vehicles, and gridlock to describe a massive stoppage grill (Br); broil (US); def: a method of cooking; Intl: grill G grill (US); grille (Br); def: a lattice or screen; see gauge gage Intl: grille gallon always define whether referring to US or arommet Imperial (Br) gallons; a US gallon is 3.785 dm3; in Br and most other countries a gallon is ground floor/first floor def: in US the ground 4.546 dm³ floor is floor 1; in Br it is floor 0 (so that floor 1 is immediately above it); Intl: always use gallop; galloped; galloping ground floor for the entry-level floor galoshes/goloshes galoshes rec grueling (US); gruelling (Br); Intl: grueling galvanise (Br); galvanize (US); Intl: galvanize guarantee; guarantor gaol (Br); jail (US); Intl: jail quesstimate def: to make only a general estimate gambol, gamboled, gamboling (US); gambol, gambolled; gambolling (Br); Intl: gamboled, guideline; guidelines gamboling gulley/gully gully rec gang; ganged; ganging gybe (Br); jibe (US); def: a term used to garbage or trash (US); rubbish (Br); Intl: describe sailing across or before the wind; garbage Intl: iibe garbage can (US); wastebasket (Br); Intl: gynaeco- (br) gyneco- (US); def: a prefix garbage can meaning 'of women'; Intl: gyneco-



the International Council for Technical Communication www.intecom.org

gynaecology/gynecology gynecology rec

Н

haem-/hem- prefix hem- rec

haemorrhage (Br); hemorrhage (US); Intl: hemorrhage

half, halved, halves, halving

halo pl: halos (rec) or haloes

hand- as a prefix normally combines into one word: handbook, handful, handheld, handpicked, handset

handbag (Br); purse (US); Intl: handbag

hangar/hanger def: a hangar houses aircraft; a hanger is a supporting device

harbor (US); harbour (Br); Intl: harbor

hard- as a prefix normally combines into one word: hardhat, hardware; exceptions are hardearned and hard-hitting

hardware store (US); ironmonger (Br); Intl: hardware store

harmonise (Br); harmonize (US); Intl: harmonize

head- as a prefix normally combines into one word: headfirst, headquarters, headset, headstart, headway

heat- as a prefix, heat combines erratically: heatproof, heat-resistant, heat-run, heatsink, heat-treat

hemorrhage (US); haemorrhage (Br); Intl: hemorrhage

hero pl: heroes

hiatus pl: hiatuses

highway (US); main road (Br); Intl: highway

highjack/hijack hijack rec

hindmost

hinge; hinged; hinging

hirable (US); hireable (Br); Intl: hirable

hoarding (Br); billboard (US); Intl: billboard

hodgepodge/hotchpot hodgepodge rec

hog (US); pig (Br); Intl: pig

honor, honorable (US); honour, honourable (Br); Intl: honor, honorable; but use honorary in both US and Br

hood (of a car or automobile) def: the cover over the engine (US); the roof over the driver and passengers' heads (Br); Intl: define the meaning when first writing hood hoof pl: hooves (rec) or hoofs

homicide (US); murder (Br); Intl: murder

humor, humored, humoring, humorless (US); humour, humoured, humouring, humourless (Br); Intl: humor, humored, humoring, humorless; but use humorous and humorist in both US and Br

hyaena/hyena hyena rec

hydro- as a prefix normally combines into one word: hydroacoustic, hydroelectric, hydromagnetic, hydrometer

hyperbola/hyperbole def: a hyperbola is a curve or arc; hyperbole is an exaggerated statement; pl of hyperbola is hyperbolas (rec) or hyperbolae

hypothesis pl: hypotheses

hypothesise (Br); hypothesize (US); Intl: hypothesize

Ι

idealise (Br); idealize (US); Intl: idealize; but idealism in Br and US

idolise (Br); idolize (US); Intl: idolize

illegible

immittance

immovable/immoveable immovable rec

impact on avoid using as a synonym for affect
 or effect; see affect or effect

impel; impelled; impeller; impelling

imperceptible

impinge; impinged; impinging

imply/infer def: a writer or speaker can imply; a reader or listener can infer

imposter/impostor impostor rec

improvise

in/into def: use in as a passive action; use into
 as a positive action: ride in the bus; step into
 the bus

inadvisable/unadvisable inadvisable rec

incalculable/incalculatable incalculable rec

incase/encase encase rec

incise

inclose/enclose enclose rec

incur; incurred; incurring



the International Council for Technical Communication www.intecom.org

index pl: indexes (for a cross-reference list) or indices (in a mathematical or technical sense)

indigo pl: indigos

indiscrete/indiscreet def: indiscreet means
imprudent; indiscrete means not divided into
separate parts

indorse/endorse endorse rec

industrywide

infer; inferred; inferring; inference; inferable; also see imply

inflammable/flammable flammable rec; also see flammable

inflection/inflexion inflection rec

ingrain/engrain ingrain rec

initialed, initialing (US); initialled, initialling (Br); Intl: initialed, initialing

inoperable/inoperatable inoperable rec

inquire/enquire; inquiry/enquiry inquire, inquiry

insect (Br); bug (US); Intl: insect

inseparable

in so far as.../insofar as... insofar as... rec

inter- as a prefix normally combines into a single word: interact, intercarrier, interdigital, interface, interoffice

install, installed, installer, installing, installation are Br and US; but instalment in Br, installment in US; Intl: installment

instil (Br); instill (US); Intl: instill; but instilled, instilling, instillation in Br and US

insure/ensure/assure def: insure means to secure financial protection; ensure means to make certain; assure means to state with confidence, to give support

intercepter/interceptor interceptor rec

internalise (Br); internalize (US); Intl: internalize

Internet

interrupter/interruptor interrupter rec

intrust/entrust entrust rec invert; inverter; invertible

invigorate; invigorated; invigorating invoice (US); bill (Br); Intl: invoice

inward/inwards inward rec

iodise (Br); iodize (US); Intl: iodize ionise (Br); ionize (US); Intl: ionize

ironmonger (Br); hardware store (US); Intl: hardware store

irregardless delete the ir-; write regardless

irrelevant not irrevelant

irreversible

italicise (Br); italicize (US); Intl: italicize itemise (Br); itemize (US); Intl: itemize its/it's def: *its* means belonging to; *it's* is a

contraction of 'it is'

J

jail (US); gaol (Br); Intl: jail

janitor (US); caretaker (Br); Intl: janitor

jell/gel use jell in the verb form and gel as a noun

jewelry (US); jewellry (Br); Intl: jewelry

jingo pl: jingoes

journey pl: journeys

judgement (Br); judgment (US); Intl: judgment

judicial/judicious def: judicial means related to the law; judicious means sensible, discerning

K

kayak

kerb/kerbstone (Br); curb/curbstone (US);
def: sidewalk edge (US) or pavement edge
(Br); Intl: curb; curb also is used as a v
meaning to restrain or as a n meaning a
restraint

ketchup (Br); catsup (US); Intl: ketchup

key- as a prefix normally combines into one word: *keyboard, keypunch, keystroke, keyway, keyword;* also keying

kidnaped/kidnapped;

kidnaping/kidnapping; kidnapped and kidnapping rec

kinaesthesia (Br); kinesthesia (US); Intl: kinesthesia

kleptomania

knowledgable/knowledgeable knowledgeable rec

kudos

18

Br = British US = United States Intl = rec international spelling rec = recommended def = definition abbr = abbreviation adj = adjective n = noun v = verb lc = lower case pl = plural



the International Council for Technical Communication www.intecom.org

L

labeled, labeling (US); labelled, labelling (Br); Intl: labeled, labeling

labor (US); labour (Br); Intl: labor

lackluster (US); lacklustre (Br); Intl: lackluster

lacquer

lambaste

lanolin

lanthanide

lath/lathe def: a *lath* is a strip of wood; a *lathe* is a machine for shaping wood and metal

lanyard

largess (US); largesse (Br); Intl: largesse

lasagna (US); lasagne (Br); Intl: lasagna

lavatory and WC (Br); washroom (US); Intl: washroom

lawyer (Br); attorney (US); Intl: lawyer

learned (US); learnt (Br); Intl: learned

leitmotif (Br); leitmotiv (US); Intl: leitmotif

lengthy not lengthly

less/fewer def: use *less* to refer to general amounts; use *fewer* to refer to items that can be counted

leuco-/leuko leuko- rec

leukaemia/leukemia leukemia rec

leveled, leveling (US); levelled, levelling (Br); Intl: leveled, leveling

libeled, libeling (US); libelled, libelling (Br); Intl: libeled, libeling

licence/license in US, license is both v and n; in Br, licence is a n, license is a v; Intl: license rec for both v and n

licorice (US); liquorice (Br); Intl: licorice

lift (Br); elevator (US); Intl: elevator

light- as a prefix normally combines into one word: *lightface (type), lightweight;* an exception is *light-year*

lightening/lightning def: *lightening* means to make lighter; *lightning* is an atmospheric electrical discharge

likable (US); likeable (Br); Intl: likeable

line or lineup (US); queue (Br); Intl: lineup as n or adj, line up as v

lip-sync (US); lip-synch (Br); Intl: lip-sync

liquefy; liquefaction

liquorice see licorice

liter/litre litre rec because it is an SI standard recognized worldwide; see Article 6

livable (US); liveable (Br); Intl: livable

lock- as a prefix combines into one word as n or adj: locknut, lockout, locksmith, lockstep, lockup, lockwasher; as a v, use two words: to lock out..., to lock up...

locus pl: loci

lodestar/loadstar lodestar rec

lodestone/loadstone lodestone rec

lodgment/lodgement lodgment rec

-log (US); -logue (Br); recommendations for these word endings (as in dialog/dialogue) are shown individually in the list

logbook

logorrhea (US); logorrhoea (Br); Intl: logorrhea

lorry (Br); truck (US); Intl: truck

lot (US); plot (Br); def: a defined piece of ground; Intl: lot

loud-hailer (Br); bullhorn (US); Intl: bullhorn (but define it on first use in a document)

louver (US); louvre (Br); Intl: louver

lovable (US); loveable (Br); Intl: lovable

luster (US); lustre (Br); Intl: luster

М

maneuver, maneuvered, maneuvering (US); manoeuvre, manoeuvred, manoeuvring (Br); Intl: maneuver, maneuvered, maneuvering

magneto pl: magnetos

magneto- as a prefix normally combines into one word: magnetoelectric, magnetostriction; if combining word starts with 'o' or 'io', insert a hyphen: magneto-optics, magneto-ionization

main road (Br); highway (US); Intl: highway malleable

mango pl: mangoes (rec) or mangos

manifesto pl: manifestos (rec) or manifestoes

manikin/mannikin manikin rec

market; marketed; marketing

marshal, marshaled, marshaling (US); marshal, marshalled, marshalling (Br); Intl: marshal, marshaled, marshaling



the International Council for Technical Communication www.intecom.org

- marvelous (Br); marvelous (US); Intl:
- material/materials/materiel def: material and materials are the substances or goods out of which a product is made or a service is provided; materiel means all the equipment and supplies needed to support a project or undertaking
- math (US); maths (Br); Intl: math def: abbreviation for 'mathematics'
- matrix pl: matrices (rec) or matrixes
- mausoleum pl: mausoleums
- maximum pl: maximums (rec) or maxima
- maximise/maximize maximize rec
- meager (US); meagre (Br); Intl: meager
- mechanise (Br); mechanize (US); Intl:
- medalist/medallist medallist rec
- mediaeval/medieval medieval rec
- medium (n) pl: media when referring to substances, liquids, materials, advertising, or means of communication; use mediums in all other cases
- memento pl: mementos (rec) or mementoes
- memorandum pl: memorandums (rec) or memoranda; abbr: memo and (pl) memos
- memorise (Br); memorize (US); Intl: memorize
- merit; merited; meriting
- mesquite
- metabolise (Br); metabolize (US); Intl: metabolize
- metal, metaled, metaling (US); metal, metalled, metalling (Br); Intl: metalled, metalling
- metallic
- metalise/metallise/metallize rec metallize for US, Br, and Intl
- metallurgy
- metamorphic
- meteorology/metrology def: *meteorology* pertains to the weather; *metrology* pertains to weights, measures, and calibration
- meter def: a metric unit of length; see metre methadone
- metre/meter def: a metric unit of length; metre rec because it is an SI standard recognized worldwide; see Article 6
- miasma pl: miasmas (US) or miasmata (Br); Intl pl: miasmas

- micro- as a prefix meaning very small, normally combines into one word: microammeter, micrometer, microorganism, microswitch, microview, microwave
- mid- as a prefix normally combines into one word: midday, midpoint, midweek; if combining word is a proper noun, insert a hyphen: mid-Atlantic
- milage/mileage mileage rec
- mile def: the statute mile is 5280 ft (1609 m); the nautical mile is 6080 ft (1853 m); abbr nautical mile as n.m.
- milli- as a prefix combines to form one word: milliammeter, milligram, millimicron
- militarise (Br); militarize (US); Intl: militarize
- mini- as a prefix normally combines to form one word: minicomputer, minireport
- minimise (Br); minimize (US); Intl: minimize
- minimum pl: minimums (rec) or minima
- mis- def: a prefix meaning bad(ly) or wrong(ly); combines to form one word: *misalign*, *misfired*, *mismatched*, *misshapen*, *misspell*
- miter, mitered (US); mitre, mitred (Br); Intl: miter, mitered
- mobilise (Br); mobilize (US); Intl: mobilize
- model, modeled, modeling (US); model, modelled, modelling (Br); Intl: modeled, modeling
- mollusc (Br); mollusk (US); Intl: mollusc
- mold, moldy (US); mould, mouldy (Br); Intl: mold, moldy
- molt (US); moult (Br); Intl: molt
- momentary; momentarily def: both mean 'for a moment', not 'in a moment'
- mono- as a prefix normally combines into one word: monopulse, monorail, monoscope
- mortice/mortise mortise rec
- mortician (US); undertaker (Br); Intl: undertaker
- motorway (Br); expressway (US); Intl: expressway, but define its meaning on first using it
- moustache (Br); mustache (US); Intl: moustache
- movable/moveable movable rec
- movie (US); film (Br); Intl: movie
- movie theater (US); cinema (Br); Intl: movie theater
- muffler (Br); scarf (US); def: a long piece of cloth wound around the neck to protect from cold; Intl: scarf



the International Council for Technical Communication www.intecom.org

muffler (US); silencer (US); def: the part of an exhaust pipe that deadens noise; Intl: silencer, but define on first using

multi- as a prefix normally combines into one word: multiaddress, multibus, multicavity, multielectrode, multistate

murder (Br); homicide (US); Intl: murder murk; murky

N

naive/naïve/naïf naive rec

namable/nameable nameable rec

naphtha; naphthalene

nappy (Br); diaper (US); Intl: diaper

narcissism

narwhal/narwhale narwhal rec

nationwide

nautilus pl: nautiluses (rec) or nautili

NB abbr for 'note well'

nebula pl: nebulae (Br), nebulas (US); Intl:

nebulae

neighbor (US); neighbour (Br); Intl: neighbor

neighborhood (US); neighbourhood (Br); Intl: neighborhood

nerve-racking/nerve-wracking nerve-racking rec

neuron/neurone neuron rec

nevertheless

night/nite night rec; never use nite

No. abbr for 'number(s)'

no one/no-one no one rec

non- as a prefix normally combines to form one word: nonconductor, nonnegotiable, nonlinear, nonstop

nonplused (US); nonplussed (Br); Intl: nonplussed

normalise (Br); normalize (US); Intl: normalize; also normalization in Br and US;

northeast; northwest; northward notable def: worthy of taking note

note well abbr: NB noticeable; noticeably

nought null number/amount def: use number to refer to items that can be counted: the number of tests we completed in 2003 was 17% higher than in 2002; use amount to refer to a general quantity that cannot easily be counted: the amount of traffic seems to be higher

number(s) abbr: No.; omit 's' when referring to more than one number; e.g. Vats No. 13 through 27 were contaminated.

numbers in narrative general rule: spell out numbers one through nine, use numerals to write numbers 10 and up; always use numerals when inserting a symbol: 7 Ω or 4 MW; see Article 7 for detailed guidelines

O

occur; occurred; occurrence; occurring

ocher (US); ochre (Br); Intl: ochre

o'clock avoid using this expression

odor (US); odour (Br); Intl: odor; write odorous in Br and US

oe-/e- see individual entries and Article 1

oedema (Br); edema (US); Intl: edema

oesophagus (Br); esophagus (US); Intl: esophagus

oestrogen (Br); estrogen (US); Intl: estrogen

oestrus (Br); estrus (US); Intl: estrus

off- as a prefix combines erratically: offset, offshoot, off-center(ed), off-scale, off-the-shelf

offence (Br); offense (US); Intl: offense; offensive has 's' in Br and US

offer; offered; offering

offline

omelette (Br); omelet (US); Intl: omelet

omit; omitted; omitting

one- as a prefix normally combines with a hyphen: one-piece, one-sided, one-to-one, one-way; exceptions are oneself and onetime (adj)

online

onomatopoeia

onward/onwards onward rec

operate; operator; operable (not operatable)

optimum pl: optima (rec) or optimums; also optimal

orbit; orbital; orbited; orbiting

organdie (Br); organdy (US); Intl: organdy

organisation (Br); organization (US); Intl: organization



the International Council for Technical Communication www.intecom.org

organise, organised, organising (Br); organize, organized, organizing (US); Intl: organize, organized, organizing

oriented/orientated oriented rec; but orientation in Br and US

origin; original; originally

orthopaedic (Br); orthopedic (US); Intl: orthopedic

ostracise (Br); ostracize (US); Intl: ostracize

out- as a prefix normally combines to form one word: outbreak, outcome, outdistance; but out-of-date and out of phase

output; outputted; outputting

outward/outwards outward rec

over- as a prefix normally combines to form one word: overbunching, overcurrent, overdrive(n), overexcited, overrun

overage def: too many, or too old

oxidise (Br); oxidize (US); Intl: oxidize

oxidation/oxidization oxidation rec

P

paederasty/pederasty pederasty rec

paediatrician (Br); pediatrician (US); Intl:

paedo- (Br); pedo- (US); def: a prefix meaning 'pertaining to a child or children'; Intl: pedo-

pajamas (US); pyjamas (Br); Intl: pajamas

palaeo- (Br); paleo- (US); def: ancient, old; Intl: paleo-

palette/pallet/ def: a palette is a handheld board on which an artist mixes paint; a pallet is a thin mattress or a platform for carrying goods

pamphlet

panel, paneled, paneling, panelist (US); panel, panelled, panelling, panellist (Br); Intl: paneled, paneling, panelist

pants (US); trousers (Br); Intl: trousers

paper as a prefix mostly combines into one word: paperback, paperbound, paperhanger, paperweight, paperwork; exceptions are paper-covered, paper cutter, paper-thin, paper trail

papier-mâché

papyrus pl: papyri (Br); papyruses (US); Intl: papyri

parabola; parabolas; parabolic; paraboloid

parallel; paralleled; paralleling; parallelism; parallelogram

paralyse (Br); paralyze (US); Intl: paralyze

parcel, parcelled (Br); parcel, parceled (US); Intl: parcel, parceled

parentheses (US); brackets (Br); def: a means for enclosing information (as shown here);

Intl: parentheses; see Article 4 parlor (US); parlour (Br); Intl: parlor

partisan/partizan partisan rec

part-time

paraprofessional

pass- as a prefix normally combines to form one word: passbook, passkey, passport, password

pasteurise (Br); pasteurize (US); Intl: pasteurize

pavement (Br); sidewalk (US); def: a path beside a road or highway; Intl: sidewalk; in US, pavement means the road surface

pay- as a prefix normally combines to form one word: paycheck (US); paycheque (Br), payday, payload, payroll

pedal, pedaled, pedaling (US); pedal, pedalled, pedalling (Br); Intl: pedaled, pedaling

pederasty/paederasty pederasty rec

pedestrian crossing (Br); crosswalk (US); Intl: crosswalk

pediatrician/paediatrician pediatrician rec

pedlar (Br); peddler (US); Intl: peddler

pedo- (US); paedo- (Br); def: a prefix meaning 'pertaining to a child or children'; Intl: pedo-

pencil, penciled, penciling (US); pencil, pencilled, pencilling (Br); Intl: penciled, penciling

pendulum pl: pendulums

percent/per cent percent rec

perennial; perennially

perceptible

period (US); full stop (Br) def: the punctuation
 at the end of a sentence; both are acceptable:
 see Article 5

permissible

permit; permitted; permitting

personal/personnel def: personal means concerning one person; personnel refers to the members of a group (ie employees)

personalise (Br); personalize (US); Intl: personalize

petrol (Br); gas or gasoline (US); Intl: gasoline (not gas)



the International Council for Technical Communication

phantasy/fantasy fantasy rec; also fantastic

philter (US); philtre (Br); Intl: philter

phoney (Br); phony (US); Intl: phony

piano pl: pianos

pickax (US); pickaxe (Br); Intl: pickaxe

pig (Br); hog (US); Intl: pig

pigmy/pygmy pygmy rec; pl: pygmies

pin (US); brooch (Br); Intl: brooch

pinochle/pinocle pinochle rec

piraña; piranha piranha rec

pivot, pivoted, pivoting

placebo pl: placebos (rec) or placeboes

plagiarise (Br); plagiarize (US); Intl: plagiarize; but plagiarism is both Br and US

plateau pl: plateaus (rec) or plateaux

Pleiocene/Pliocene Pliocene rec

plenum pl: plena or plenums (rec)

plexus pl: plexus or plexuses (rec)

plot (Br); lot (US); def: a defined area of

ground; Intl: lot

plough (Br); plow (US); Intl: plow

plug; plugged; plugging

pluralise (Br); pluralize (US); Intl: pluralize

p.m. abbr for post meridien; def: after noon

podium pl: podia or podiums (rec)

polarise (Br); polarize (US); Intl: polarize

poly- as a prefix combines into one word:

polydirectional, polyphase

polyethylene (US); polythene (Br); Intl: polyethylene

polyethylene

poncho pl: ponchos

popularise/popularize popularize rec

popularism/populism populism rec

porch (US); verandah (Br); Intl: verandah

post- as a prefix normally combines into one word: postacceleration, postgraduate, postpaid; an exception is post office

post meridiem def: after noon; abbr: p.m.

potato pl: potatoes

potato chips (Br); french fries (US); Intl: french

fries

potter about (Br); putter about (US); Intl: potter

about

practicable/practical def: *practicable* means feasible to do; *practical* means suitable for carrying out in practice

practice/practise def: in Br, practice is a noun and practise is a verb; in US, practice is used for both n and v; Intl: practice for both n and v

pram (Br); baby carriage (US); Intl: baby carriage

praxis pl: praxes (rec) or praxises

pre- as a prefix normally combines into one word: preamplifier, predetermined, preemphasis, pre-ignite, preset

precis/précis précis rec

predaceous (US); predacious (Br); Intl: predacious

prefer; preferred; preference; preferment; preferring

premise/premises def: a *premise* is a basic understanding or proposition; *premises* are a building or property that one occupies

prescribe/proscribe def: *prescribe* means to state as a fixed rule or requirement; proscribe means to deny permission or forbid

presently def: in US presently means immediately; in Br it means after a while, when it's convenient; Intl: avoid using; replace with immediately or shortly

pressurise, pressurised, pressurising (Br);
 pressurize, pressurized, pressurizing (US);
 Intl: pressurize, pressurized, pressurizing

pretence (Br); pretense (US); Intl: pretense

prevail; prevailed; prevailing

preventable/preventible preventable rec

preventive/preventative preventive rec (as in preventive maintenance)

pricey/pricy pricey rec

primaeval (Br); primeval (US); Intl: primeval

principal/principle def: as a noun *principal* means the primary one or first in importance, or a sum of money; as an adj it means most important or chief; *principle* is a noun meaning a strong guiding rule or code of conduct

prioritise (Br); prioritize (US); Intl: prioritize; priorize also is becoming acceptable

prise (Br v); prize (US v and n) Intl: when the meaning is to lift up, perhaps with difficulty, use prise; when the meaning is an award, use prize

privatise (Br); privatize (US); Intl: privatize

progesterone



the International Council for Technical Communication www.intecom.org

progestogen/progestin progestogen rec

program (US); programme (Br); Intl: program; but programmed and programming are correct for both US and Br; also, a software program is spelled like this in both US and Br

propel; propellant; propelled; propelling; propeller

prophecy/prophesy use *prophecy* as a noun and *prophesy* as a verb

pro rata; prorate def: to assign proportionally

psychoanalyse (Br); psychoanalyze (US); Intl: psychoanalyze; but it's psychoanalysis in Br and US

ptomain/ptomaine ptomaine rec

publicise (Br); publicize US); Intl: publicize

punctuation for guidelines, see Article 5

purge; purged; purging

purse (US); handbag (Br); Intl: handbag

putter about (US); potter about (Br); Intl: potter

pygmy/pigmy pygmy rec; pl: pygmies

pyjamas (Br); pajamas (US); Intl: pajamas

pyorrhea/pyorrhoea pyorrhea rec

Q

quadraphonics/quadrophonics quadraphonics rec

quarrel, quarreled, quarreling (US); quarrel, quarrelled, quarelling (Br); Intl: quarreled, quarreling

quasi- as a prefix normally combines with a hyphen: quasi-active, quasi-bistable, quasi-linear

queue def: a term commonly used in Br as a v
 or n to mean a line of people; in US lineup
 [n] and line up [v] are more common; Intl:
 use lineup (n) and line up (v)

quick- as a prefix normally combines with a hyphen: quick-acting, quick-freeze, quicktempered; exceptions are quicklime and quicksilver

quiescent; quiescence

quiz; quizzed; quizzing

quotation marks see Article 5 for guidelines for using

R

raccoon/racoon raccoon rec; pl: raccoons (rec) or raccoon

racket def: a loud, usually unpleasant noise

racquet (Br); racket (US) def: a bat strung with
 nylon or catgut, used in tennis, squash, etc;
 Intl: racquet

radio- as a prefix normally combines to form one word: radioactive, radiobiology, radioisotope, radioluminescence, radiosonde, radiotelephone; if combining word starts with 'o', omit one 'o': radiology, radiopaque

radius pl: radii (rec) or radiuses

radix pl: radices (rec) or radixes

railway (Br); railroad (US); Intl: railway

raise (US); rise (Br); def: a salary increase; Intl: raise, but for clarity insert 'pay' ahead ot it: pay raise

rancor (US); rancour (Br); Intl: rancor

range; rangefinder; range marker

ranunculus pl: ranunculuses (rec) or ranunculi

ratable (US); rateable (Br); Intl: ratable

rattan/ratan rattan rec

re- as a prefix normally combines into one word: reactivate, rediscover, reemphasize, reentrant, reignition, rerun, reset; an exception (to avoid misunderstanding): recover (to cover again)

readout one word as n or adj; two words as v

reafforest/reforest reforest rec

realise (Br); realize (US); Intl: realize; also: realization

real time (n); real-time (adj)

realtor (US); estate agent (Br): Intl: use either, but define the meaning of the word(s) on first using them

recognise (Br); recognize (US); Intl: recognize

reconnoiter (US); reconnoitre (Br); Intl: reconnoiter

recover/re-cover def: *recover* means to get back; *re-cover* means to cover again

recur; recurred; recurring def: to occur again; reoccur, etc, can be used but is less preferred

re-enforce/reinforce def: *re-enforce* means to enforce again; *reinforce* means to strengthen

refer; referable; referee; reference; referred; referring

referendum pl: referendums (rec) or referenda

reflection/reflexion reflection rec

relaid/relayed def: *relaid* means laid down again; *relayed* means sent on

removable

24

Br = British US = United States Intl = rec international spelling rec = recommended def = definition abbr = abbreviation adj = adjective n = noun v = verb lc = lower case pl = plural



the International Council for Technical Communication www.intecom.org

role/rôle

role rec

roof pl: roofs (rec) or rooves

rotate; rotatable; rotator; rotary

rot; rotted; rotten; rotting

rostrum pl: rostrums (rec) or rostra

renaissance/renascence def: renaissance means revival of a particular art or culture; renascence means reborn renege/renegue renege rec; also reneged; reneging reoccur see recur repel; repelled; repellent; repelling reset; resetting retro- as a prefix normally combines into one word: retroactive, retrofit, retrogression; if combining word starts with 'o', insert a hyphen: retro-operative return ticket (Br); round-trip ticket (US); Intl: round-trip ticket revel, revelled, revelling (Br); revel, reveled, reveling (US); Intl: revel, reveled, reveling reverse; reverser; reversal; reversible reverse charge [call] (Br); collect call (US); Intl: collect call revolutionise (Br); revolutionize (US); Intl: revolutionize rhapsodise (Br); rhapsodize (US); Intl: rhapsodize rhombohedron pl: rhombohedrons (rec) or rhombohedra rhombus pl: rhombuses (rec) or rhombi rhumba see rumba rhythm; rhythmic; rhythmically ricochet; ricocheted; ricocheting rigamarole/rigmarole rigmarole rec rigor (US); rigour (Br); Intl: rigor; but rigorous is correct spelling in US and Br rival, rivalled, rivalling (Br); rival, rivaled, rivaling (US); Intl: rival, rivaled, rivaling rivet; riveted; riveter; riveting road- as a prefix normally combines into one word: roadblock, roadmap, roadside robot def: a mechanical or electronic mechanism that performs human tasks; in South Africa, a traffic light also is called a robot, so the term may need to be defined in international documentation roentgen/röntgen roentgen rec

rouble (Br); ruble (US); Intl: ruble round def: circular round (Br); around (US) def: enclosed, about, at that place or time: Intl: around round-trip ticket see return ticket rout def: a disorderly retreat route; routed; routing def: a travel path -rrhea (US); -rrhoea (Br); Intl: -rrhea; see Article 1 for more about this suffix rubber (Br); eraser (US); def: a rubberlike compound used to erase pencil marks on paper: Intl: eraser rubbish (Br); garbage or trash (US); Intl: garbage ruggedise (Br); ruggedize (US); Intl: ruggedize rumba/rhumba pl: rumba rec rumen pl: rumens (rec) or rumina rumor, rumored (US); rumour, rumoured, (Br); Intl: rumor, rumored

saber (US); sabre (Br); Intl: sabre safe-deposit box (Br); safety-deposit box (US); Intl: safe-deposit box salable (US); saleable (Br); Intl: salable saltpeter (US); saltpetre (Br); Intl: saltpeter salvage; salvageable salvo pl: salvos (rec) or salvoes sanatorium/sanitarium sanatorium rec; pl: sanatoriums (rec) or sanatoria sanitise (Br); sanitize (US); Intl: sanitize; also sanitization sarcoma pl: sarcomas (rec) or sarcomata satirise (Br); satirize (US); Intl: satirize savable/saveable savable rec savior (US); saviour (Br); Intl: savior savor (US); savour (Br); Intl: savor scalawag/scallywag scalawag rec scald def: to burn with hot liquid or steam scandalise (Br); scandalize (US); Intl: scandalize scarf/muffler def: a long piece of cloth wound around the neck to protect from cold; Intl: scarf; pl: scarves (rec) or scarfs scepter (US); sceptre (Br); Intl: scepter



the International Council for Technical Communication www.intecom.org

- sceptic, sceptical (Br); skeptic, skeptical (US); Intl: skeptic, skeptical
- scone (Br); biscuit or tea biscuit (US); def: a
 yeast-free baked bun; Intl: scone
- scotch tape (US); sellotape (Br); Intl: scotch
 tape
- **scrap; scrapped; scrapping** def: disposable rubbish (n), or to throw out (v)
- scrape; scraped; scraping def: n: a bad
 experience or a tear on the surface; v: to tear
 the surface
- scrub; scrubbed; scrubbing
- scrutinise (Br); scrutinize (US); Intl: scrutinize, scrutinized, scrutinizing, scrutineer
- seborrhea (US); seborrhoea (Br); Intl: seborrhea
- **second floor** def: in US, the second floor is the floor immediately above the ground floor; in Br, it's two floors above the ground floor; if using the expression, define it
- secularise (Br); secularize (US); Intl: secularize; but secularism is Br and US
- **seems/appears** def: use *seems* to describe something intangible, that cannot be seen; use *appears* to describe something visible
- sellotape (Br); scotch tape (US); Intl: scotch tape
- semi- as a prefix normally combines to form one word: semiactive, semiannually, semiconductor, semimonthly, semiremote, semiweekly; if combining word starts with 'i', insert a hyphen: semi-immersed
- senior's discount (US); concession (Br); Intl: senior's discount
- sensitise (Br); sensitize (US); Intl: sensitize
- sentimentalise (Br); sentimentalize (US); Intl: sentimentalize; but sentimentalism is Br and
- separate; separable (not separatable); separator
- septicaemia (Br); septicemia (US); Intl: septicemia
- sepulcher (US); sepulchre (Br); Intl: sepulchre
- serialise (Br); serialize (US); Intl: serialize
- sermonise (Br); sermonize (US); Intl: sermonize serviceable
- **servo-** as a prefix combines to form one word: servoamplifier, servocontrol, servomotor, servosystem
- shall/will/should see Article 9
- sharable (US); shareable (Br); Intl: sharable
- shard/sherd shard rec

- shareholder; shareware
- sherbet (US); sorbet (Br); Intl: sherbet; if
 necessary, define the term
- shoelace (US); shoestring (Br); Intl: shoelace
- shop (Br); store (US); Intl: shop (n and v)
- shop assistant (Br); clerk (US); Intl: clerk, but
 precede it with 'store': store clerk
- shovel, shoveled, shoveling (US); shovel, shovelled, shovelling (Br); Intl: shoveled, shoveling
- shrivel, shriveled, shriveling (US); shrivel, shrivelled, shrivelling (Br); Intl: shriveled, shriveling
- sidewalk (US); pavement (Br); def: a path
 beside a road or highway; Intl: sidewalk; in
 US, pavement means the road surface
- signal, signalled, signalling (Br); signal, signaled, signaling (US); Intl: signaled, signaling
- signal-to-noise (ratio)
- silencer/muffler def: the part of an automobile exhaust pipe that deadens noise; muffler is always used in Br; either silencer or muffler is used in US; Intl: silencer, but define on first using
- since/because/for use since when time is an element: 'There have been no outages since we installed the new software.'; use because to describe cause-and-effect: 'The project was delayed because the hardware arrived late.'; use for to describe something less tangible: 'The project was delayed for undisclosed reasons.';
- singe; singed; singeing
- singlehanded
- siphon (US); syphon (Br); Intl: siphon
- sirocco pl: siroccos
- sirup/syrup syrup rec
- sizable (US); sizeable (Br); Intl: sizable
- skillet (US); frying pan (Br); Intl: frying pan
- skillful (US); skilful (Br); Intl: skilful
- skulduggery (Br); skullduggery (US); Intl: skullduggery
- sleeper (Br); rail tie (US); def: a crossbar that lies beneath and supports railway lines; Intl: rail tie
- slip- as a prefix normally combines into one word: *slippage*, *slipshod*, *slipstream*; an exception is *slip ring*
- smelled (US); smelt (Br); Intl: smelled



the International Council for Technical Communication www.intecom.org

smolder (US); smoulder (Br); Intl: smolder somber (US); sombre (Br); Intl: somber soprano pl: sopranos (rec) or soprani sorbet (Br); sherbet (US); Intl: sherbet sound- as a prefix combines irregularly: soundabsorbent, sound effects, sound-powered, soundproof, soundtrack, sound wave southward/southwards southward rec soya bean (Br); soybean (US); Intl: soybean spat/spit def: past tense of v 'to spit'; spat rec spatial/spacial spatial rec specialise, specialised, specialising (Br); specialize, specialized, specializing (US); Intl: specialize, specialized, specializing; also specialist specialty/speciality specialty rec specter (US); spectre (Br); Intl: specter spelled (US); spelt (Br); Intl: spelled sphinx pl: sphinxes spilled (US); spilt (Br); Intl: spilled spiral, spiraled, spiraling (US); spiral, spiralled, spiralling (Br); Intl: spiraled, spiraling spirochaete (Br); spirochete (US); Intl: spirochete splendor (US); splendour (Br); Intl: splendor spoiled (US); spoilt (Br); Intl: spoiled spotweld spurt/spirt spurt rec standardize pillar; stele means the central stem of vascular plants; pl: stelae

stadium pl: stadiums (rec) or stadia stagey/stagy stagy rec standardise (Br); standardize (US); Intl: steadfast/stedfast steadfast rec steak tartare stela/stele def: stela means an upright slab or stencil, stenciled, stenciling (US); stencil, stencilled, stencilling (Br); Intl: stenciled, stenciling stereoas a prefix normally combines to form one word: stereometric, stereoscopic sterilisation (Br); sterilization (US); Intl: sterilization sterilise (Br); sterilize (US); Intl: sterilize stigma pl: stigmas (rec) or stigmata

stiletto pl: stilettos stimulus pl: stimuli stop- as a prefix normally combines into one word: stopgap, stopnut, stopover (as n or adj), stopwatch; an exception is stop payment stoppage store (US); shop (Br); Intl: shop storey (Br); story (US); def: a level or floor of a building; Intl: storey (to avoid confusion with story, meaning a tale) **strato-** as a prefix combines into one word: stratocumulus, stratosphere stratum pl: strata (rec) or stratums stratus pl: strati streetcar (US); tram (Br); Intl: streetcar stylus pl: styli (rec) or styluses **sub-** as a prefix normally combines into one word: subassembly, subcarrier, subcommittee, subnormal, subparagraph, subpixel, subpoint subtle; subtlety; subtly subway (US); underground (Br); def: an underground rail system; Intl: **subway** succor (US); succour (Br); Intl: succor

underground rail system; Intl: **subway**succor (US); succour (Br); Intl: succor
sulfur (US); sulphur (Br); Intl: sulphur
summarise (Br); summarize (US); Intl:
summarize **super** as a prefix normally combines into one

word: superabundant, superconductivity, superregeneration

superimpose/superpose def: superimpose means to place one thing generally on top of another; superpose means to lay or place exactly on top, so as to be coincident with

suppliant/supplicant suppliant rec surmise; surmised; surmising

supersede

surprise; surprised; surprising

suspenders (US); braces (Br); def: elasticized straps that reach over the shoulders and clip onto the top of pants (US) or trousers (Br); Intl: suspenders

swath/swathe def: the noun is swath or swathe; the verb is swathe; rec: use swath to describe a band or strip of mown grass or cleared land between two pieces of unmown grass or uncleared land; use swathe to describe a wrapping or enveloping action

sweat/sweated def: the past tense of `to
 sweat'; sweated rec, as in sweated labor

sweep, sweeping, swept



the International Council for Technical Communication www.intecom.org

sweets (Br); candy (US); Intl: candy

switch- as a prefix normally combines to form one word: *switchboard, switchbox, switchgear*

swivel, swiveled, swiveling (US); swivel, swivelled, swivelling (Br); Intl: swiveled, swiveling

symbolise (Br); symbolize (US); Intl: symbolize; also symbolism

symposium pl: symposia (rec) or symposiums

syllabus pl: syllabi (Br); syllabuses (US); Intl: syllabuses

synchro- as a prefix normally combines to form one word: *synchromesh*, *synchronous*

synchronise (Br); synchronize (US); Intl: synchronize

synopsis pl: synopses synthesis pl: syntheses

syphon (Br); siphon (US); Intl: siphon

syrup/sirup syrup rec

systematize/systemize both are acceptable; systemize rec

systemwide

T

tail- as a prefix mostly combines into one word: tailboard, tailfin, tailgate, tailless, tailwind; exceptions are tail end and tail light

take- as a n or adj prefix, combines into one word: takeoff, takeover, takeup; as a v, two words: take off, etc

tamable (US); tameable (Br); Intl: tamable

 $tantalise\ (Br);\ tantalize\ (US);\ Intl:\ tantalize$

tap (Br); faucet (US); Intl: tap

taxi def: a mode of transportation; pl: taxis (rec) or taxies

tele- as a prefix normally combines into one word: teleammeter, telemetry, telephonic

televise

template/templet template rec

temporise (Br); temporize (US); Intl: temporize

tendencious/tendentious tendentious rec

tenderise (Br); tenderize (US); Intl: tenderize

tercel/tiercel tercel rec

terminus pl: termini (rec) or terminuses terrarium pl: terrariums (rec) or terraria

that is: abbr: ie (rec) or i.e. (meaning id est)

theater (US); theatre (Br); Intl: theater

theorise (Br); theorize (US); Intl: theorize

thereabout/thereabouts def: near that place or time; thereabout rec

thermo- as a prefix normally combines into one word: thermoammeter, thermocouple, thermodynamic, thermoelectric, thermoplastic

thralldom (US); thraldom (Br); Intl: thralldom

threshold

through/thru through is the only acceptable spelling in technical documentation

thumb tack (US); drawing pin (Br); def: a push pin for holding papers on a wallboard, etc; Intl: thumb tack, but define when first using the term

tibia pl: tibiae (rec) or tibias

tidbit (US); titbit (Br); Intl: tidbit

timber/timbre def: *timber* is wood; *timbre* is tonal quality

time def: the time of day; 24-hour clock rec; see Article 8

tire (US); tyre (Br); def: an inflated rubber covering for an automobile wheel; Intl: tire

titer (US); titre (Br) def: concentration by titration; Intl: titer

tolbooth/tollbooth tollbooth rec

tomato pl: tomatoes

ton/tonne def: a *ton* in US is 2000 lb (short ton); a *ton* in Br is 2240 lb (long ton); a *tonne* is a metric ton weighing 1000 kilograms (2204.6 lb)

tonnage; tonmile

tonight/tonite tonight rec; tonite should not be used in technical documentation

total, totaled, totaling (US); total, totalled, totalling (Br); Intl: totaled, totaling

toward/towards toward rec

toxaemia (Br); toxemia (US); Intl: toxemia traceable

traffic jam/gridlock def: use traffic jam to

describe a general stoppage of vehicles, and gridlock to describe a massive stoppage

traipse

tram (Br); streetcar (US); Intl: streetcar

trammel, trammel; trammeled, trammeling (US); trammel, trammelled, trammelling (Br); Intl: trammeled, trammeling

transfer; transferred; transferring; transferable; transference

28

Br = British US = United States Intl = rec international spelling rec = recommended def = definition abbr = abbreviation adj = adjective n = noun v = verb lc = lower case pl = plural



the International Council for Technical Communication www.intecom.org

transmit; transmitted, transmitter, transmitting, transmission

transship/tranship transship rec

trash (US); rubbish (Br); Intl: garbage (rec)
 or trash

travel; traveled, traveler, traveling (US); travel, travelled, traveller, travelling (Br); Intl: traveled, traveler, traveling

tremor

trepan; trepanned, trepanning

tri- as a prefix normally combines to form one word: triangulation, tricolor, trilateral, tristimulus, triweekly

troubleshoot; troubleshooter; troubleshooting

trousers (Br); pants (US); Intl: trousers

trousseau pl: trousseaux (rec) or trousseaus

troubadour

truck (US); lorry (Br); Intl: truck

tub or bathtub (US); bath (Br); Intl: bathtub

tuberose/tuberous tuberous rec

tumbrel (Br); tumbril (US); Intl: tumbrel

tumor (US); tumour (Br); Intl: tumor

tunnel, tunneled, tunneler, tunneling (US); tunnel, tunnelled, tunneller, tunnelling (Br); Intl: tunneled, tunneler, tunneling

turbo- as a prefix normally combines to form one word: *turbocharged*, *turboelectric*, *turboprop*

turf pl: turfs

two- as a prefix, the two words are normally separated by a hyphen: two-address, twophase, two-ply, two-stroke, two-wire; an exception is twofold

type- as a prefix normally combines into one word: *typeface*, *typeset*, *typesetting*

tyre (Br); tire (US) def: an inflated rubber covering for an automobile wheel; Intl: tire

U

ukelele/ukulele ukulele rec

ultimatum pl: ultimatums

ultra- as a prefix normally combines into one word: ultrasonic, ultraviolet; if combining word starts with `a', insert a hyphen: ultra-audible, ultra-audion

un- as a prefix normally combines into one word: unbiased, uncontrolled, undamped, unethical, unnecessary; an exception is unionized (to avoid confusing with unionized)

unaware/unawares unaware rec

under- as a prefix normally combines to form one word: underbunching, undercurrent, underestimated, underexposed, underrated, undershoot, undersigned

underage def: can mean either too little or too young

underground (Br); subway (US); def: an underground rail system; Intl: subway

undershirt (US); vest (Br): def: a sleeveless undergarment; Intl: undershirt; also see vest

undertaker (Br); mortician (US); Intl: undertaker

unequal, unequaled (US); unequal, unequalled (Br); Intl: unequaled

unequipped

unmistakable/unmistakable unmistakable rec

unnavigable not unnavigatable

unravel, unraveled, unraveling (US); unravel, unravelled, unravelling (Br); Intl: unraveled, unraveling

unrivaled (US); unrivalled (Br); Intl: unrivaled

unsavory (US); unsavoury (Br); Intl: unsavory

unserviceable

unshakable (US); unshakeable (Br); Intl: unshakable

untraceable

up-to-date

updraft (US); updraught (Br); Intl: updraft

uraemia (Br); uremia (US); Intl: uremia

urbanise (Br); urbanize (US); Intl: urbanize

usable/useable usable rec

uterus pl: uteri (rec) or uteruses

utilise (Br); utilize (US); Intl: utilize; also utilized, utilizing, utilization

utmost; uttermost utmost rec

V

vagina pl: vaginas (rec) or vaginae

valor US); valour (Br); Intl: valor; but valorous is Br and US

vapor (US); vapour (Br); Intl: vapor; but vaporized and vaporizing are Br and US



the International Council for Technical Communication www.intecom.org

vari- as a prefix normally combines into one word: *varicolored, variform*

veld/veldt veldt rec

vender/vendor vendor rec

verandah (Br); porch (US); Intl: verandah

verso pl: versos

versus abbr: vs

vertex pl: vertexes (Br); vertices (US); Intl: vertices

vest def: in Br vest means a sleeveless undershirt; in US vest means a sleeveless, pocketed jacket worn under a suit jacket; define term on first using; see also undershirt

vibrato pl: vibratos

vice (Br); vise (US) def: a mechanical grip; Intl: vise

vice versa def: in reverse order

victimise (Br); victimize (US); Intl: victimize

video- as a prefix normally combines into one word: videocam, videocast, videocassette, videotape, videotext

vigor (US); vigour (Br); Intl: vigor; but invigorate and vigorous are Br and US

vise see vice

vitalise (Br); vitalize (US); Intl: vitalize

volcano pl: volcanoes (rec) or volcanos; also volcanism

vortex pl: vortices (rec) or vortexes

vs abbr for versus

W

wagon (Br); waggon (US); Intl: wagon

waistcoat def: a sleeveless, pocketed jacket worn under a suit jacket (in US called a vest); Intl: avoid using because it applies only to Br

wallet (Br); billfold (US); Intl: wallet

-ward/-wards use -ward as an adjective;, wards as an adverb; -ward is the most common use; see individual entries such as toward/towards

warranty

washroom (US); lavatory or WC (Br); Intl: washroom

wastebasket (Br); garbage can (US); Intl: garbage can

watercolor (US); watercolour (Br); Intl: watercolor

waive; wave def: as a v, waive means to give up one's right to something; as a v, wave means to wave one's hand in greeting or farewell

waiver/waver def: waiver means to forgo one's claim or give up one's right; waver means to hesitate

wave- as a prefix normally combines into one word: waveband, waveform, wavefront, waveguide, wavemeter, waveshape, waveswept

weatherproof

well- as a prefix normally combines with a hyphen: well-adjusted, well-defined, wellpleased, well-timed

westernise (Br); westernize (US); Intl: westernize

westward/westwards westward rec

while/whilst while rec

whisky (Br); whiskey (US); Intl: whisky

wholly not wholely

willful (US); wilful (Br); Intl: willful; also willfully

will/shall/should see Article 9

windscreen (Br); windshield (US); Intl: windshield

woolen (US): woollen (Br); Intl: woollen

worship, worshiped, worshiping, worshiper (US); worship, worshipped, worshippen (Br); Intl: worshipped, worshipping, worshipper

wrap; wrapped; wrapping

wraparound (n and adj); wrap around (v)

X

normally combines with a hyphen: x-axis, X-band, x-particle, x-radiation, x-ray,

X-Y recorder

Υ

yard and back yard (US); back garden (Br); Intl: back yard

your; you're def: your means belonging to or coming from you; you're is a contraction of 'you are'

Z

zero pl: zeros (rec) or zeroes



the International Council for Technical Communication www.intecom.org

zero- as a prefix combines irregularly: zeroaccess, zero-adjust, zero-beat, zero-hour, zero level, zero-set, zero reader

zip (Br); zipper (US); Intl: zipper

zoology; zoological



The Rationale for Some of the Committee's Decisions

and Some Additional Guidelines

The following pages contain a series of short Articles that provide brief descriptions of certain difficult decisions the committee had to make. We hope they help you understand our rationale better.

Article 1		
	Dipthongs: Should you insert them?	33
Article 2:		
	Metre and Litre: How should you spell them?	33
Article 3:		
	ShorteningWords	34
Article 4:		
	Brackets and Parentheses: Which are which?	34
Article 5:		
	Using punctuation correctly	34
	Punctuation in Names and Addresses	37
	Contractions	37
Article 6:		
	Abbreviating Technical and Nontechnical Terms	38
Article 7:		
	Writing Numbers in Narrative	
	Additional Guidelines	40
Article 8:		
	Dates and Times	40
Article 9:		
	Shall Will ar Should, when to use them	



the International Council for Technical Communication www.intecom.org

Article 1

Dipthongs: Should you insert them?

Diphthongs are the 'a' or 'o' inserted into an -ae- or -oe-construction within a word of Greek origin. For example:

with diphthong	without diphthong
anaemic	anemic
foetus	fetus
leukaemia	leukemia
oedema	edema
oestrogen	estrogen

Most US writers omit the diphthong. Writers in Britain generally retain the diphthong (although there is a trend to eliminate them).

We suggest that in most cases you eliminate the diphthong if you are writing for an International or a US-based audience, but retain it for a British audience. There are, however, exceptions: for example, fetid and fetus are favored in Br (rather than foetid and foetus), and amoeba is favored in both the US and Britain (rather than ameba). These and similar variances are identified individually in the Guidelines.

Article 2:

Metre and Litre: How should you spell them? For most US and International documentation we recommend the `...er`ending for words such as *center, theater,* etc (our rationale for doing so is explained in the introductory notes). There are, however, two exceptions that override this guideline.

They are:

litre the unit of liquid measure (and its subunits

milliliter, centilitre, and kilolitre)

metre the unit of linear measure (and its subunits

millimetre, centimetre, kilometre)

Both of these terms fall within the *Système International d'Unités (SI)* and their use was defined in 1960 by the 11th Conférence Générale des Poids et Mesures, which is the international authority on metrication.

Consequently, we recommend the '-re' ending for these two words, in all technical documentation.

The abbreviations for metre and litre may seem to be contradictory but they are correct:

metre m



the International Council for Technical Communication www.intecom.org

litre L

The abbreviation for litre has to be a capital L because a lower-case 'l' looks like the number '1'. The abbreviation for metre has to be a lower- case 'm' to avoid confusion with the abbreviation for mega, which is a capital 'M'.

Article 3:

ShorteningWords

Some words have a mildly abbreviated form that is being used more and more. For example, which way would you write these words?

Longer form	Shortened
adaptation	adaption
cultivatable	cultivable
demonstratable	demonstrable
disassociate	dissociate
inoperatable	inoperable
orientated	oriented
oxidization	oxidation
navigatable	navigable
preventative	preventive
prioritize	priorize
reoccur(red)	recur(red)
separatable	separable

These differences are not specifically Br or US: they exist in all technical writing. The choice is really yours, although we recommend the shorter spelling, as shown in the Guidelines.

Article 4:

Brackets and Parentheses: Which are which? There are several different symbols for brackets and parentheses, and they tend to be labeled differently in different countries (the differences are not just between the US and Britain). To achieve conformity we suggest using standard labels for the four symbols you are likely to find on your computer keyboard:

()	brackets (Br) or parentheses (US)
[]	square brackets
< >	angle brackets
{ }	braces

Article 5:

Using punctuation

This a larger subject than the title may imply. In this Article we will discuss



the International Council for Technical Communication www.intecom.org

- naming the dot (.) placed at the end of a sentence (should it be called a 'period' or a 'full stop'?)
- · inserting or omitting serial commas,
- · using the semicolon and colon,
- introducing a list,
- punctuating before or after quotation marks, and
- inserting punctuation into titles and addresses in letters.

Full stop or period

In US English, the punctuation placed at the end of a sentence is known as a *period*. In Br English it's known as a *full stop*. As a writer of English-language technical documentation you will use this type of punctuation regularly, but you are unlikely to refer to it by its name. Therefore, we suggest that you know it by either name.

Inserting a serial comma

Should you place a comma here?

We interviewed many engineers, scientists, and academics.

A comma placed before the 'and' that is inserted between the second-last and the last item in a list is known as a **serial comma**. You could omit it in the above example without confusing your reader. But you would definitely need it here:

We interviewed 32 engineers and technologists in the European manufacturing sector, 17 scientists and their lab assistants in the North American pharmaceutical industries, and 29 professors and assistant professors in Australasia.

In technical writing we recommend that you always insert the serial comma. The key is to ensure that your information will be clear to your reader.

Using semicolons

There are two criteria for using semicolons: there must be a complete sentence on each side of the semicolon; and there must be a link between the thoughts expressed in each of the two sentences. The previous sentence demonstrates this. So does this one:

To verify our hypothesis, we interviewed 78 technical professionals in North and South America; their responses revealed markedly diverse opinions.

Using colons

Use a colon to introduce a thought that evolves directly from the words that precede it:

Here is a useful idea: store the information in a separate file.

Like the semicolon, there must be a complete sentence in front of the colon.



Introducing a List

You can use a colon to introduce a list or a series of subparagraphs:

Ship the following items to site 17:

- Two manometers model 200A.
- Strip recorder SR2020.
- Printer Nabuchi 300.

Introducing solution XLA will have the following effects:

- There will be a noticeable increase in higher-level abstractions.
- The response time to the initial trigger will be 40% faster.
- There will be no need to monitor the flow.

However, if the introductory statement is *not* a complete sentence, you can

- omit the colon at the end of the introductory statement,
- open each item in the list with a lower-case letter,
- place a comma after each item (except the final one),
- insert the word 'and' after the comma of the second-last item, and
- place a period or full stop after the last item.

For example:

We need you to ship

- two manometers model 200A,
- a strip recorder SR2020, and
- a Nabuchi printer model 300.

This is the same as writing the information in a single sentence:

We need you to ship two manometers model 200A, a strip recorder SR2020, and a Nabuchi printer model 300.

It is much easier, however, to identify the information in the subparagraph approach.

Punctuation after a quotation mark In the US, the punctuation after a quotation mark is placed inside the quotation: \bot

'...in time to offset the reduction.

In Britain, however, the punctuation is placed *outside* the quotation:

'...in time to offset the reduction'.

For international technical documentation we suggest inserting the punctuation inside the quotation:xxxx.' This parallels the practice when an exclamation mark or a question mark are used at the end of a quotation:

'It will have a disastrous effect!'

'Can we risk increasing the product's price?'



the International Council for Technical Communication www.intecom.org

> Single or Double Quotation Marks?

It would be illogical to place this type of punctuation after the quotation mark.

In Europe, single quotation marks (`...') are used much more than double quotation marks ("..."). But in the US, double quotation marks are used consistently. For international technical documentation, we recommend using the single quotation mark. It has a significant advantage when you type: you do not have to use the shift key!

However, if you insert a quotation *inside* a quotation, then for the inserted quotation use the alternative quotation marks:

`Xxxxxxx "Xxxxxxxx" xxxxxx.'

or: "Xxxxxxx 'Xxxxxxxx' xxxxxx."

Punctuation in Names and Addresses

The trend today is to omit as much punctuation as possible in the name and address of a letter. This practice is common in Europe, but less common in the US. Postal authorities worldwide prefer that punctuation is omitted, to avoid

confusing the optical character reader (OCR) scanning equipment they use to sort mail. Consequently, we recommend the following:

Mr David Orlikow Quality Control Manager Multiple Industries Inc 235 Worldwind Drive Corisand FL 19821-2237 USA

In North America, postal authorities want the city, state or province, and zip or postal code, to be all on one line, with the following spacing:

Corisand FL 19821-2237 one space two spaces

In other countries the guidelines will differ; consequently we recommend that you research the address practices current in the countries to which you write.

Contractions

Avoid using contractions in technical documentation. Write 'it is' (not "it's"), 'do not' (not "don't"), 'it is' (not "isn't"), 'you are' (not "you're").

(*Note:* The above shows intentional use of double quotation marks, to avoid confusion around the contractions containing an apostrophe.)



for Technical Communication

Article 6:

Abbreviating Technical and Nontechnical Terms

You may abbreviate any term you like, and in any form you like, providing that you indicate clearly to the reader how you intend to abbreviate it.

State the term in full, then show the abbreviation in parentheses (i.e. brackets – see Article 4) to indicate that from now on you plan to write the term in an abbreviated form. Here is an example:

The length of the document development cycle (ddc) will depend on how early the technical writer is integrated into the product development team. The ddc will be relatively short if the writer works with the project team right from the start. However, the ddc will be much longer if the writer is brought in to prepare the documentation late in the product's development.

There are three primary rules that affect how you should form abbreviations, and they apply to both words and symbols:

Use Lower Case Letters

Unless an abbreviation is formed from a person's, a company's, or an organization's registered name, use lower-case letters:

approximately	approx
pounds per square inch	psi
British Airways	BA
centimetre	cm
decibel	dB
millivolt	mV

(The 'B' and 'V' in the last two abbreviations are capitalized because they are formed from the initial letter of each inventor's name: **B**ell and **V**olta.)

Omit Punctuation Unless the abbreviated expression forms another word, omit any punctuation:

horsepower	hp
cubic centimetre	СС
pascal	Pa
hertz	Hz
inch	in.
number	No (or no

number No. (or no.)

(The period [or full stop] identifies that the preceding letters are an abbreviation)

Omit the 's' from Plurals

When a plural abbreviation is linked with a quantity (as in 4 inches) omit the 's':

inches	in.	4 in.
pounds (weight)	lb	28.5 lb
kilograms	kg	30 kg



the International Council for Technical Communication www.intecom.org

hours h or hr 15:20 h

Metric (SI) Guidelines

The rules listed above also conform to the guidelines for writing metric units and symbols, with four additional rules. Metric symbols must be written, typed, or printed as follows:

In upright type, even if the sentence or paragraph in which they appear is in italics.

With a space between the last numeral and the first letter of the symbol:

225 mV 38.7 km 121.5 MHz

With no spaces between the letters of the symbol.

With punctuation (period or full stop) after the symbol *only* if it forms the last word in a sentence.

Article 7:

Writing Numbers in Narrative

Whether a number should be written out or expressed as a numeral differs between ordinary writing and technical writing. In technical writing, you are much more likely to express a number in numerals. In the following guidelines we are referring to writing numbers in narrative descriptions, not in a column or a table.

The basic rule is this:

- Spell out single-digit numbers (one to nine).
- Use numerals for multiple-digit numbers (10 and up).

However, there are exceptions.

Always use numerals

Use numerals when writing specific technical information, such as test results, dimensions, tolerances, temperatures, and statistics, and also where a number is followed by a unit of measurement, as in 3 mm, 7 kg, 4 lb.

Use numerals when you have a mix of small and large numbers in the same sentence or paragraph:

We have installed 47 desktop computers on the 2nd floor, all connected to 1 CPU and 3 printers.

Also use numerals when writing

- section, chapter, page, figure, or table numbers,
- · percentages and numbers with decimals or fractions. and
- · sums of money and people's ages.

Always spell out

Spell out numbers that are generalizations (as in 'about five hundred'), fractions that stand alone (as in 'we have repaired only one quarter of the units'), and numbers that start a sentence (or revise the sentence so the number is not at the start).



the International Council for Technical Communication www.intecom.org

Additional Guidelines When writing a number that is less than unity (1), insert a zero in front of the decimal point: 0.75 0.0037

Write four-digit numbers as a compact unit: 3627

Insert a single space (not a comma) in numbers containing five or more digits: 72 368 365 000 4 387 261

Article 8:

Dates and Times

To ensure absolute clarity, we recommend that you avoid using all numerals for dates: the date 9/7/03 can be interpreted to mean September 7 (in the US) or 9 July (in Britain). The answer is to spell out the month, either in full or as a three-letter abbreviation:

Dates

September 7, 2003 or Sep 7, 2003 9 July 2003 or 9 Jul 2003

We recommend the day-month-year format, rather than month-day-year, because it requires no punctuation.

Always use four digits for the year, which is particularly important during years 2001 through 2012 to avoid confusion with the months 1 through 12.

Times

For absolute clarity, we recommend using the 24-hour clock, which is commonly used by air, rail and bus lines, many governments, and the military. You will see 24-hour times written in three ways:

15:05 15.05 1505

We suggest using the colon to separate the hours and the minutes (**15:05**), because it cannot be confused with a decimal number or a whole number.

Under this arrangement, 12:00 is noon, and 24:00 is midnight. To ensure clarity, we suggest inserting 'noon' after 12:00:

12:00 noon

Article 9:

Shall, Will, or Should: when to use them The definitions for these three words are particularly important when you are writing specifications and instructions. Their definitions can also be applied to all technical documentation:

shall means 'this is absolutely mandatory'

will means 'this is almost mandatory, but a

change can be made if there is a reasonable argument for doing so and the change is approved by the originating authority'

should means 'we prefer that you do it this way, if

at all possible'